



What's the free retake campaign?

It's an opportunity for a candidate to take their second attempt to pass CompTIA certification exam for free! When a candidate fails their first attempt to pass a certain exam using the free retake campaign voucher, they get one more chance to take the same exam using the same voucher number used at the first attempt.

How to acquire the free retake campaign voucher:

1. The voucher can only be purchased through CompTIA Store:
<https://jp-store.comptia.org/>
2. Once the payment is completed, an email containing the free retake campaign voucher is sent out.

How to activate the free retake campaign voucher:

1. Register any CompTIA certification exam with Pearson VUE Japan.
2. On the payment screen, enter the free retake campaign voucher you have.
3. In the event that you fail the first attempt, you can re-use the same voucher for the same exam. The price will appear "no charge."

Applied rules:

- The free retake campaign voucher can be used for the identical exam code (for example, 220-1001) and candidate (same Pearson VUE ID.)
- The free retake campaign voucher becomes active when a candidate takes an exam with it. In the event that a candidate fails, the same voucher can be re-used.
- Unlike a regular voucher, the free retake campaign voucher is good through Jan 31, 2021. Both the first and second attempts to pass CompTIA certification exam have to complete within this date either on site or online.
- CompTIA certification retake policy is applied during this campaign.
https://www.comptia.jp/cert_about/retakepolicy/
- Combine use of other coupons or promotion codes and this voucher will be invalid.
- The free retake campaign voucher sold on CompTIA Store is country restricted.

Questions or concerns?

Inquiring about a specific order on CompTIA Store? Please contact: help@comptiastore.jp

For other inquiries, please contact CompTIA Japan: info_jp@comptia.org